

2011-29-17

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☐ Wireless

229659

CERTIFICATED COMPANY INFORMATION

PAETEC Communications Inc
Company Name

FEIN/SSN

585-340-2606

Dbal/fka

Telephone #

600 Willowbrook Office Park
Mailing Address

Fairport NY 14450
City, State, Zip Code

SAME
Business Location

City, State, Zip Code

County

RECEIVED

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System

PSC SC
MAIL/DMS

Mailing Address: 2 Office Park Court, Suite 103

City, State, Zip Code: Columbia SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Judy Messenger
General Manager (Include address if different than above.)
Telephone Number 585-340-2822 Facsimile Number 1-585-770-2498 E-mail Address judy.messenger@paetec.com
- B. Laura Silvestro
Customer Relations / Complaints Representative (Include address if different than above.)
Telephone Number 585-340-3094 Facsimile Number 1-585-770-2498 E-mail Address laura.silvestro@paetec.com
- C1. Tina Neft
Customer Relations / Complaints Representative for Escalated Complaints (Include address if different than above.)
Telephone Number 319-790-6702 Facsimile Number 1-585-770-2498 E-mail Address Customer.Complaints@paetec.com
- C2. 877-472-3832
Customer Contact (Toll Free Number)
- D. John Hansen
Engineering Operations (Include address if different than above.)
Telephone Number 585-340-2778 Facsimile Number 1-585-340-2609 E-mail Address john.hansen@paetec.com
- E. Jim Manetta
Test and Repair (Include address if different than above.)
Telephone Number 585-340-2632 Facsimile Number 1-585-340-8432 E-mail Address Jim.Manetta@paetec.com

F.

Emergencies (During non-office hours)

877-340-2555

Telephone Number

/

Facsimile Number

/

no.outage@patec.com

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.

Bill Haas - One Martins Way, Hanover IA 52233

Regulatory Officer (Include address if different than above.)

319-790-7295

Telephone Number

1585-770-2498

Facsimile Number

/

bill.haas@patec.com

E-mail Address

H.

Dual Party Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

I.

Maggie Hayes

Interim LEC Fund Mailings (Name)

600 Willowbrook Office Park

Mailing Address

585-340-8259

Telephone Number

1585-770-2498

Facsimile Number

/

maggie.hayes@patec.com

E-mail Address

J.

Same

Universal Service Fund Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

K.

Same

Gross Receipts Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

L.

Same

Lifeline Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

Margaret Hayes

This form was completed by (print name)

Manager of Regulatory Affairs

Title

Margaret Hayes

Signature

4/25/2011

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)